

ViewSonic®



vSignage (SW-028) **User Guide**

Model No.: VS16927

Thank you for choosing ViewSonic

As a world leading provider of visual solutions, ViewSonic is dedicated to exceeding the world's expectations for technological evolution, innovation, and simplicity. At ViewSonic, we believe that our products have the potential to make a positive impact in the world, and we are confident that the ViewSonic product you have chosen will serve you well.

Once again, thank you for choosing ViewSonic !



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Overview

Category:

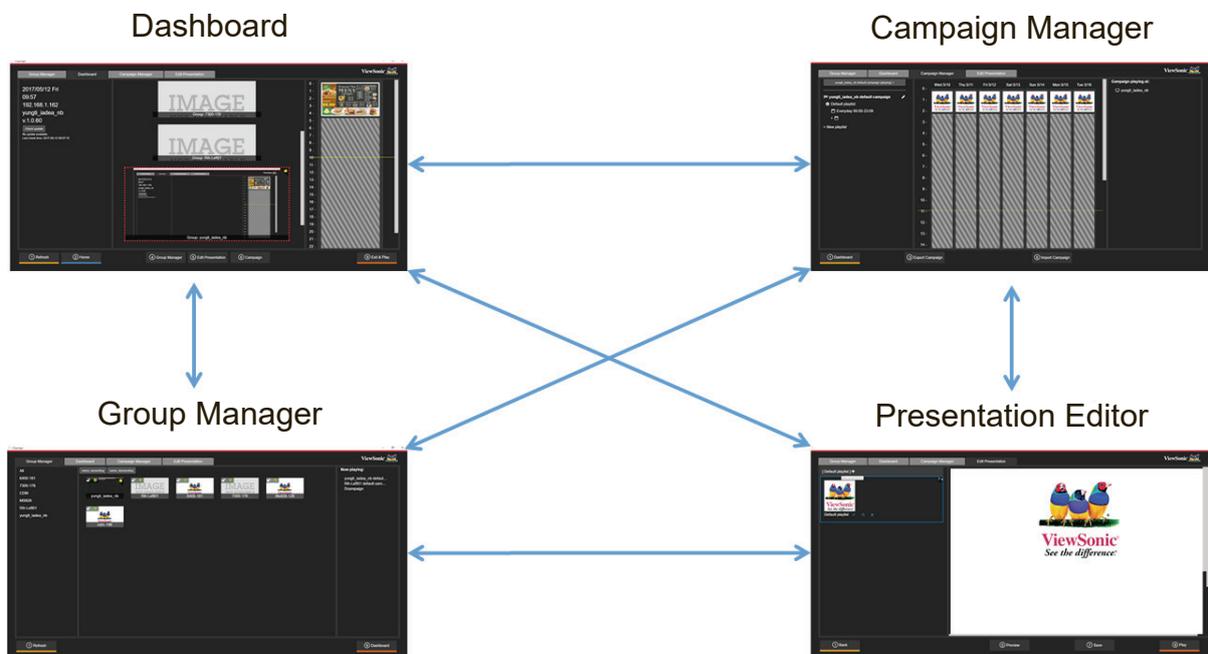
Campaign: A campaign is the player's entire playlist. Campaigns can contain several playlists. One playlist contains several presentations and could be played in multiple time slots.

Playlist: An accumulation of presentations. Several Playlists can go into a campaign.

Presentation: Segments of content that will be played. Multiple presentations can go into a playlist.

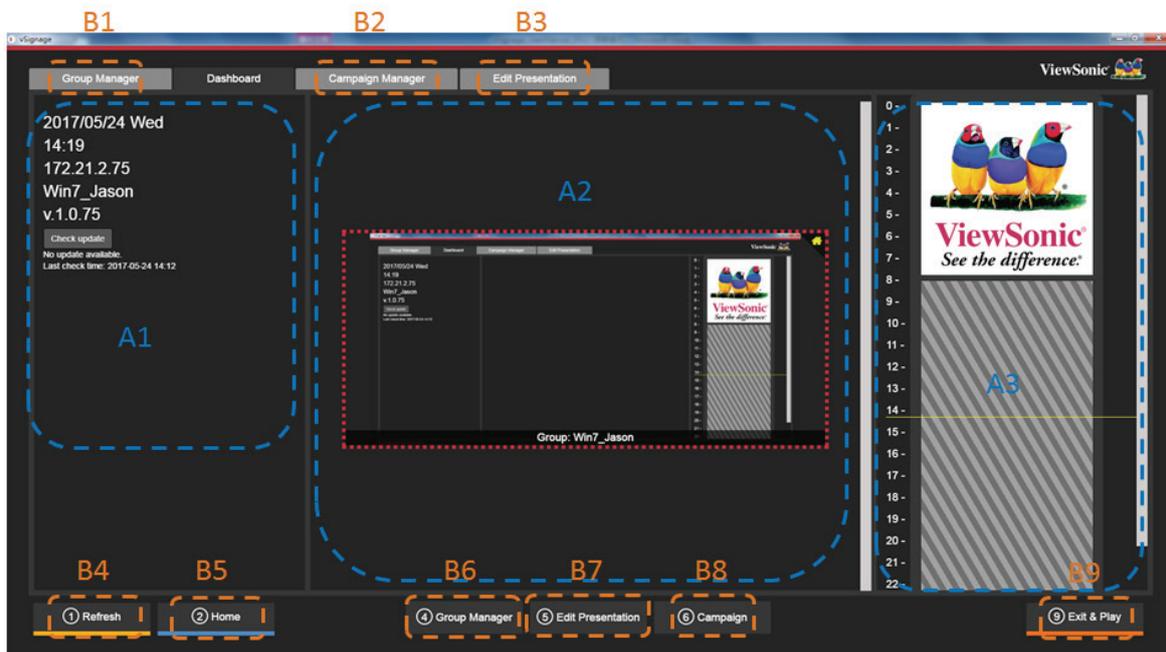
Player: The device playing content

Group: Players in the same group play the same campaign (content). Player would check update and sync every 2 minutes.



1. Dashboard: Information overview
2. Campaign Manager: Edit schedule and manage playlist
3. Group Manager: Group player and player setting
4. Presentation Editor: Edit presentation items

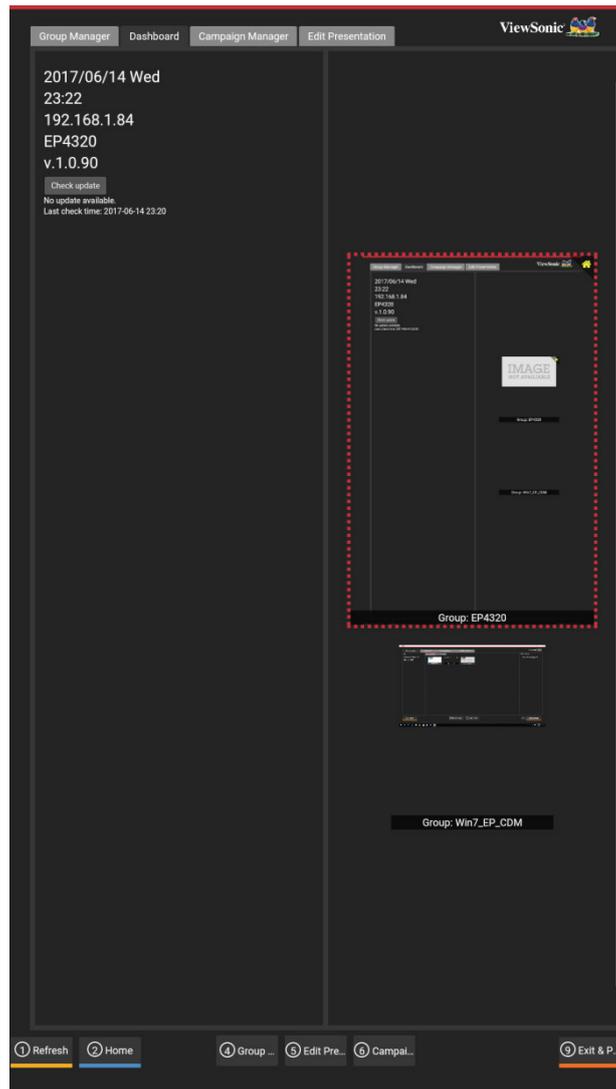
i. Dashboard



A1:	Information: Date, time, IP address, player name, version number, update button.
A2:	Displays thumbnails of each group.
A3:	Shows schedule information for the group currently selected.

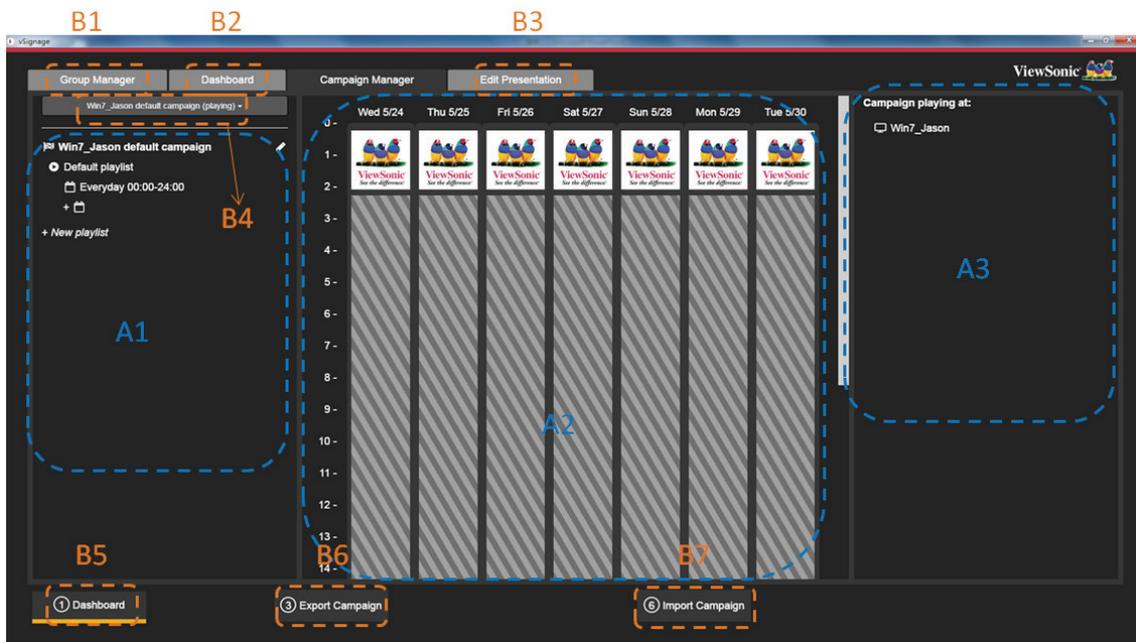
B1/B6:	Go to Group Manager shortcut.
B2/B8:	Go to Campaign Manager shortcut.
B3/B7:	Go to Edit Presentation shortcut
B4:	Refresh the thumbnail for all groups
B5:	Go back to your group's home screen
B9:	Exit Dashboard and begin playing content

If in portrait mode, area A3 will not be shown. See below for reference.



ii. Campaign Manager

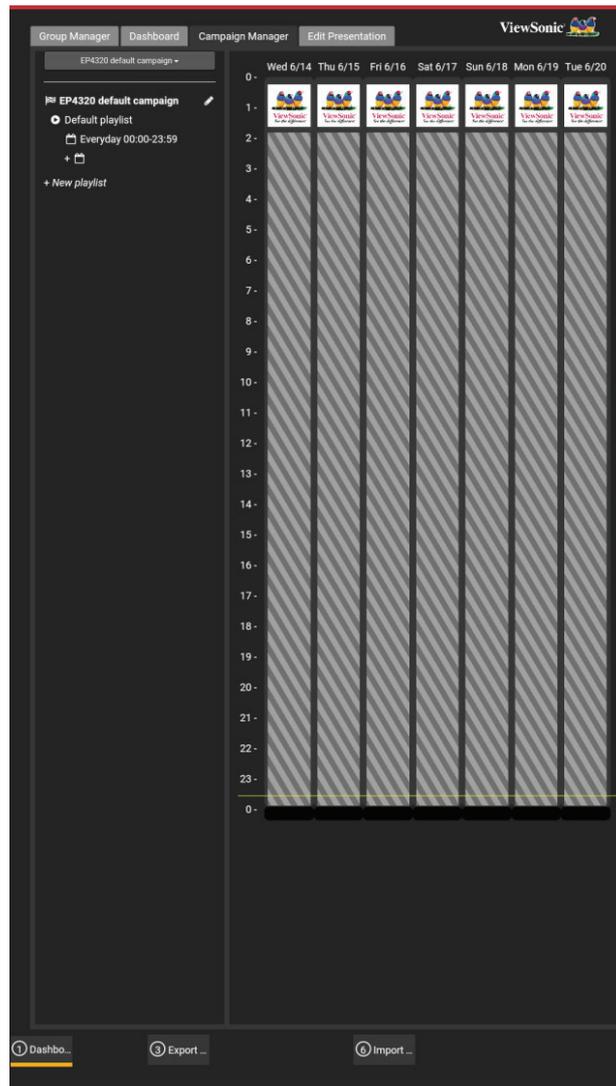
Campaign: A campaign is the player's entire playlist. Campaigns can contain several playlists. One playlist contains several presentations and could be played in multiple time slots.



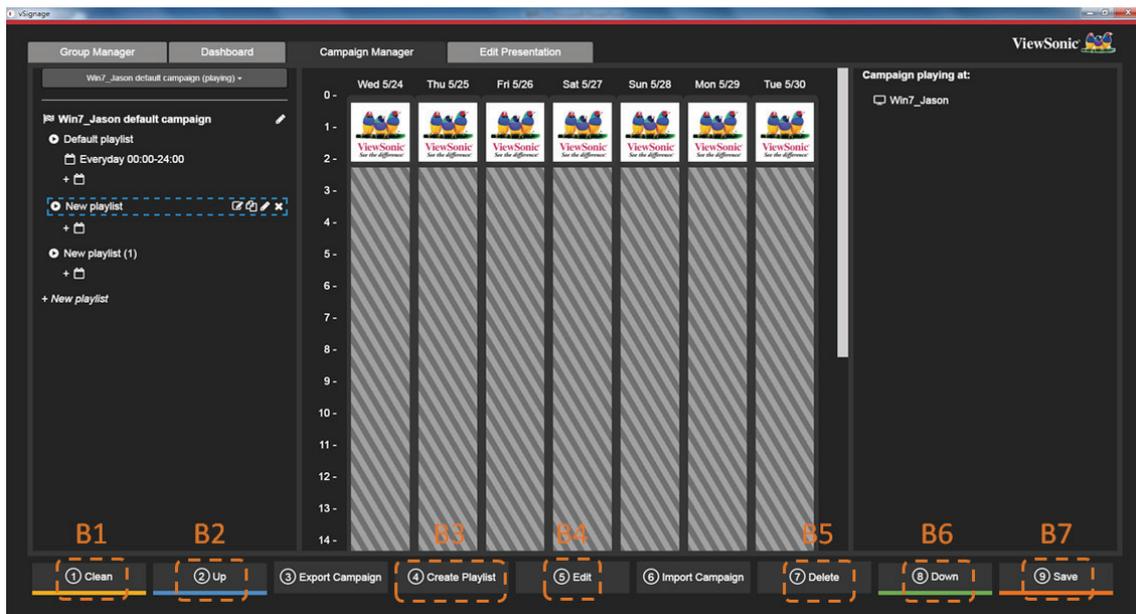
A1:	View and manage playlist and schedule list
A2:	Schedule Preview
A3:	The player that is playing this campaign

B1:	Go to 'Group Manager' shortcut
B2/B5:	Go to 'Dashboard' shortcut
B3:	Go to 'Edit Presentation' shortcut
B4:	Select other campaign playlists
B6:	Export campaign
B7:	Import campaign

If in portrait mode, area A3 will not be shown. See below for reference.

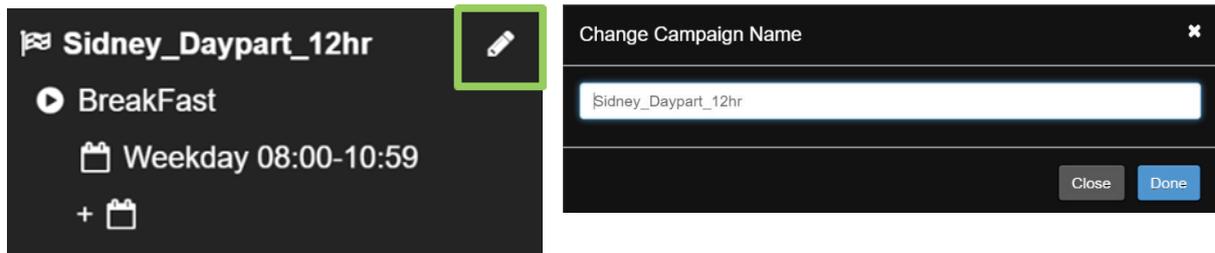


After a playlist has been selected:



B1:	Go back before saving content settings
B2/B6:	Sort playlist or schedule list
B3:	Create new playlist
B4:	Edit the selected item
B5:	Remove selected item
B7:	Save all playlists and scheduled content

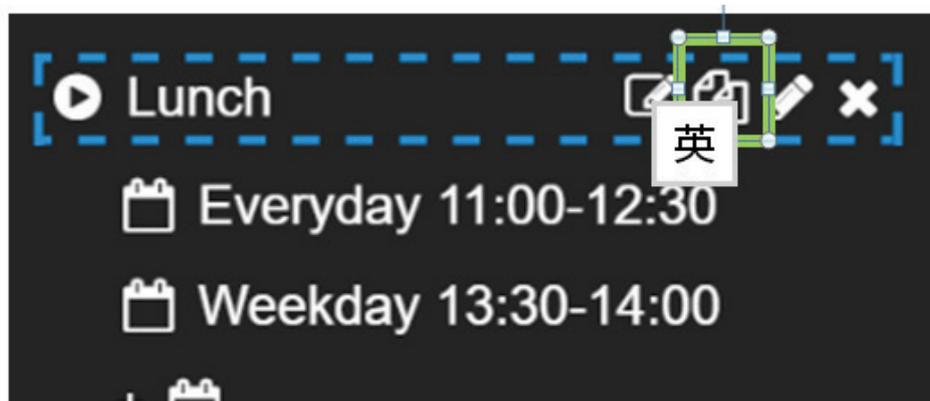
2.1 Campaign: Change Campaign Name



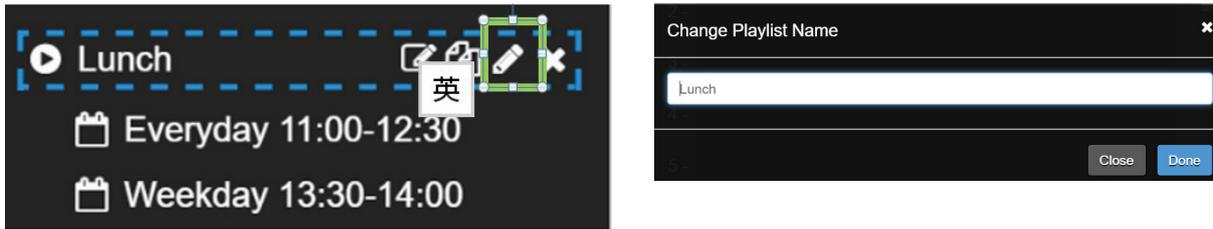
2.2 Playlist: Edit – Edit this playlist, go to Edit Presentation Page



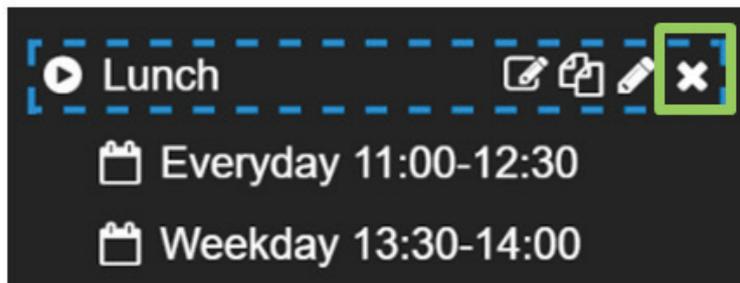
2.3 Playlist: Copy – Copy this playlist



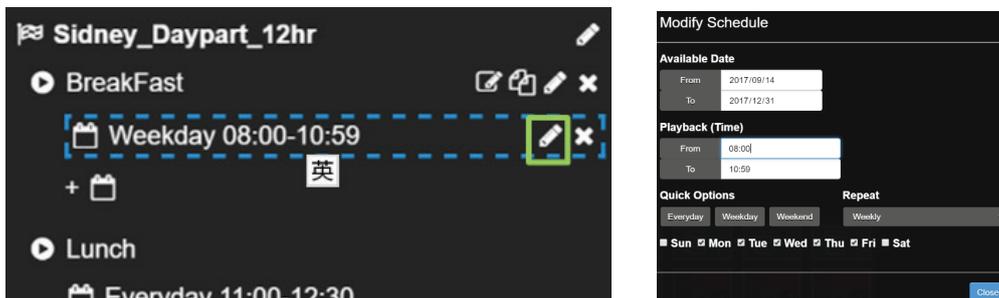
2.4 Playlist: Rename – Rename this playlist



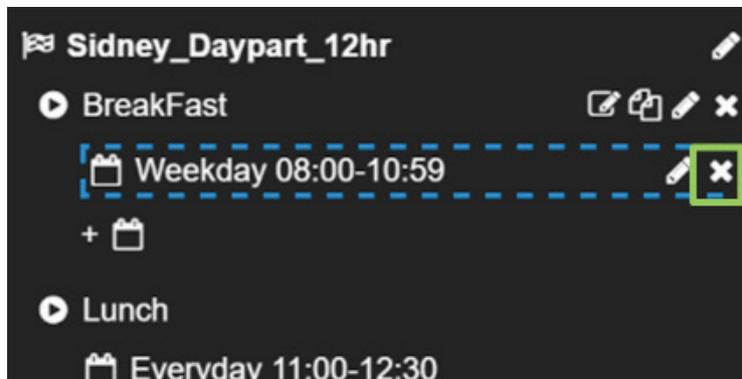
2.5 Playlist: Remove – Remove this playlist



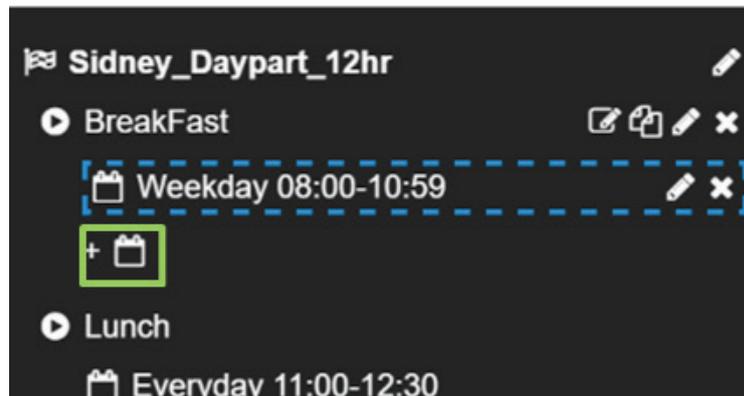
2.6 Playlist: Edit time slot – Edit this time slot



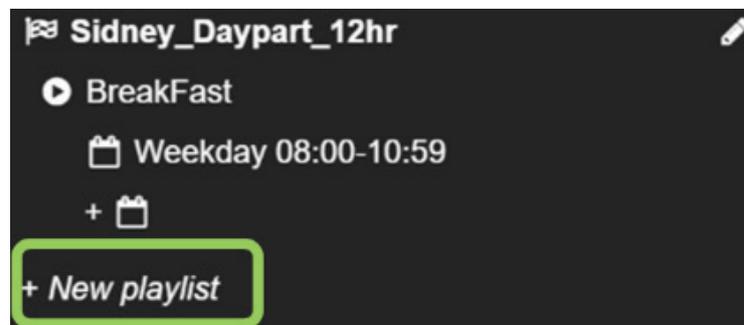
2.7 Playlist: Remove time slot – Remove this time slot



2.8 Playlist: Add a time slot – Add new time slot



2.9 Campaign: Add new playlist – Add another playlist for this campaign



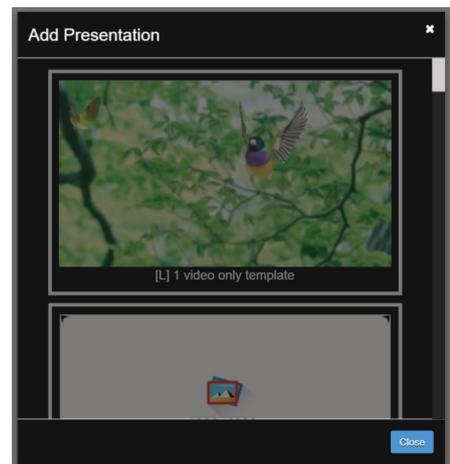
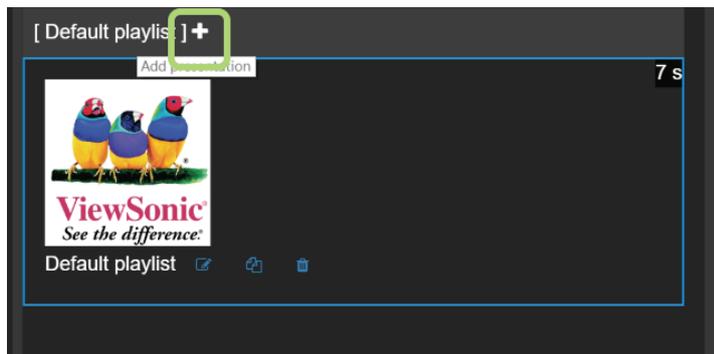
iii. Edit Presentation



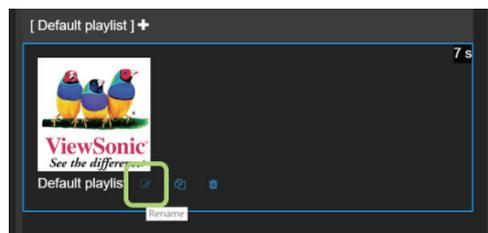
A1:	Show all presentations
A2:	Editing area for selected presentation

B1:	Go to Group Manager
B2:	Go to Dashboard
B3/B5:	Go to Campaign Manager
B4:	Add new presentation. [3-1]
B6:	Preview [3-10]
B7:	Save [3-11]
B8:	Play. [3-12]

3.1 Add presentation – Add one presentation to this playlist



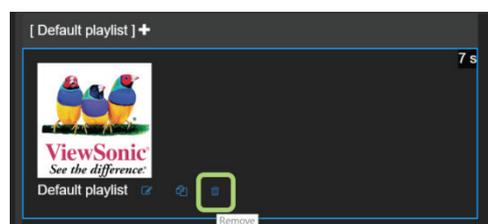
3.2 Rename presentation – Rename this presentation



3.3 Copy presentation – Copy this presentation

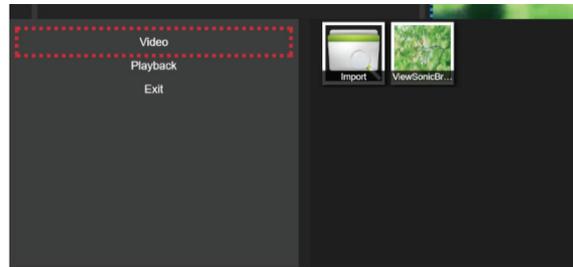


3.4 Remove presentation – Remove this presentation from this playlist

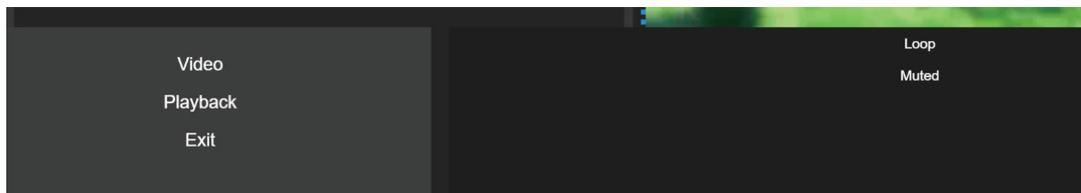


3.5 Video Template – Add “1 video only template”

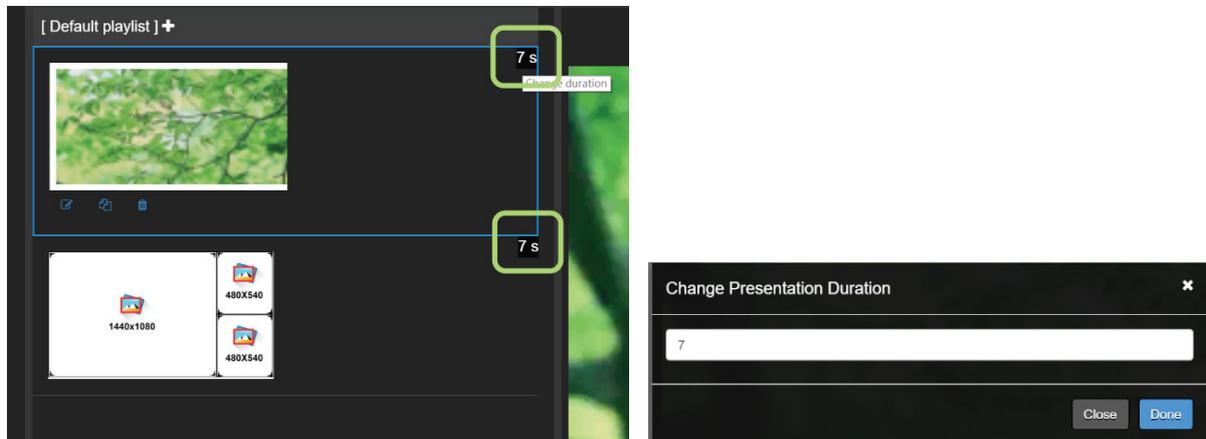
3.5.1 Import Video / Change Video – Click “Import” to import video and then change to another video



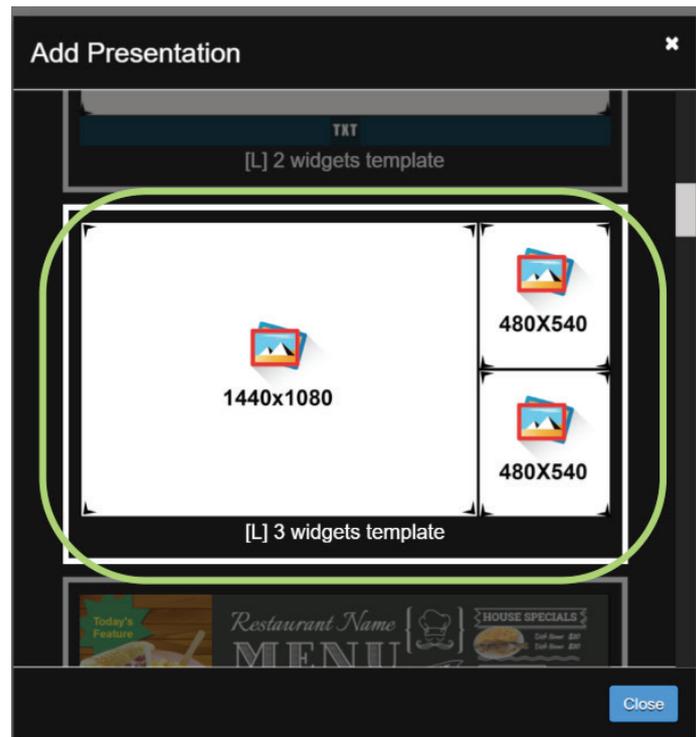
3.5.2 Change video settings – Enable/disable loop / mute



3.6 Presentation: Change duration – If you have more than two presentations in the playlist, you can change the playback duration for each presentation



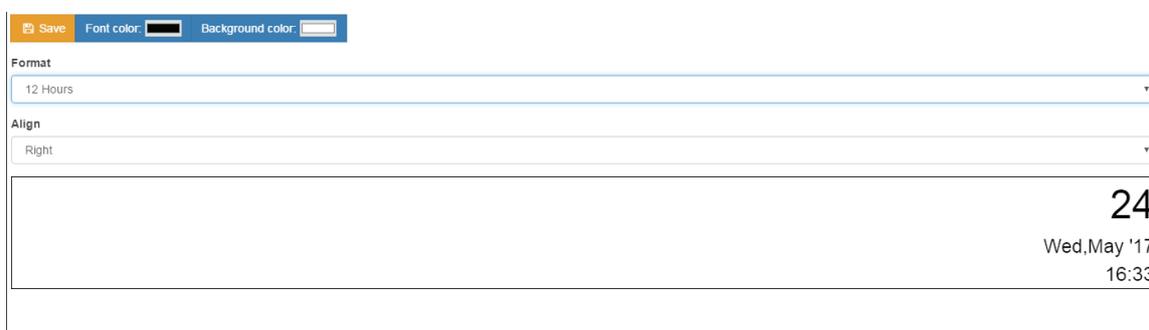
3.7 Widget Template – Add “3 widgets template”



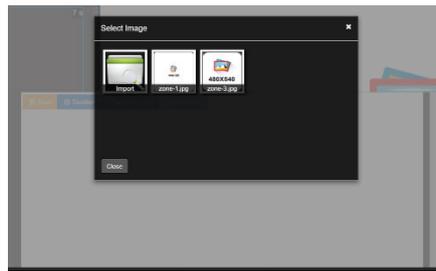
3.8 Widget: 7 types supported – Calendar, Carousel (image and video), Clock, PowerPoint, RSS, Weather, Webpage; click save to put modifications into effect



3.8.1 Widget: Calendar – Set calendar



3.8.2 Widget: Carousel – Import image or video

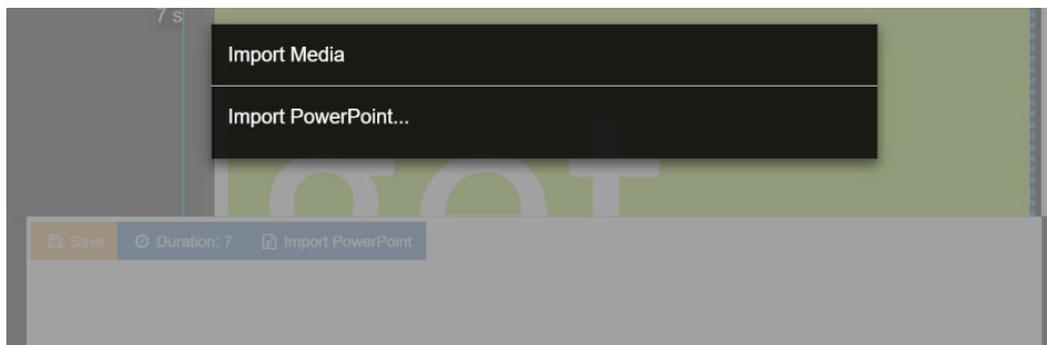


3-8-2-1. Widget: Carousel/Change Duration – Duration only effect at images/videos that will play.

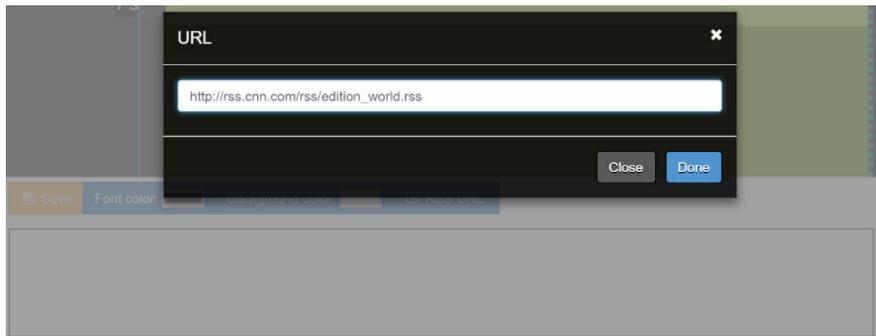
3.8.3 Widget: Clock – Set clock



3.8.4 Widget: PowerPoint – Import one PowerPoint



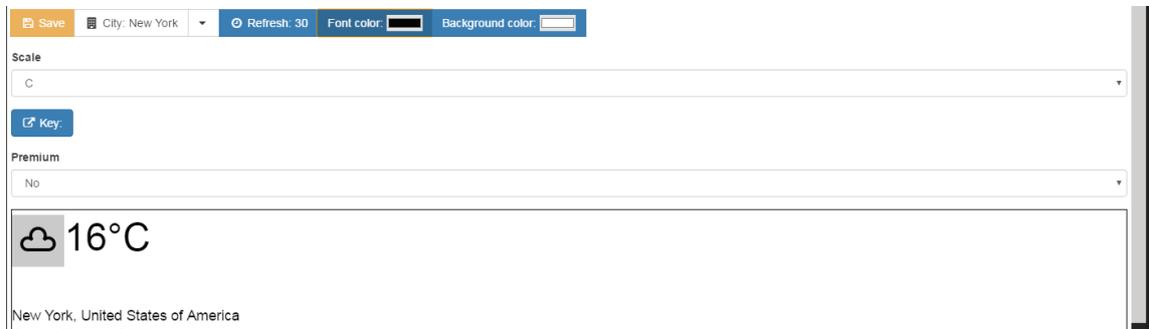
3.8.5 Widget: RSS – Set RSS URL



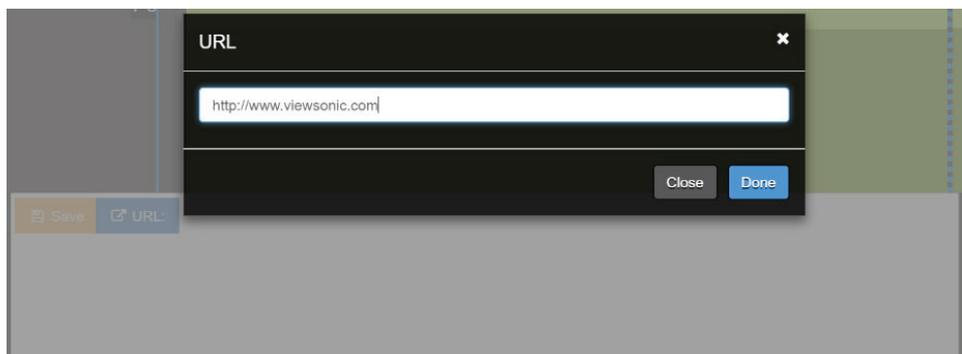
3-8-5-1. Widget – RSS: Change color.



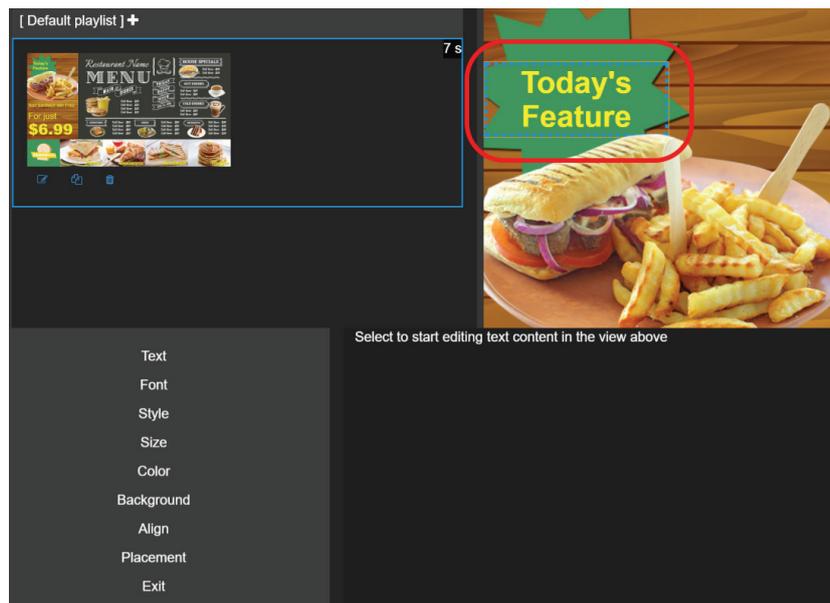
3.8.6 Widget: Weather – Set weather



3.8.7 Widget: Web Page – Set web page URL



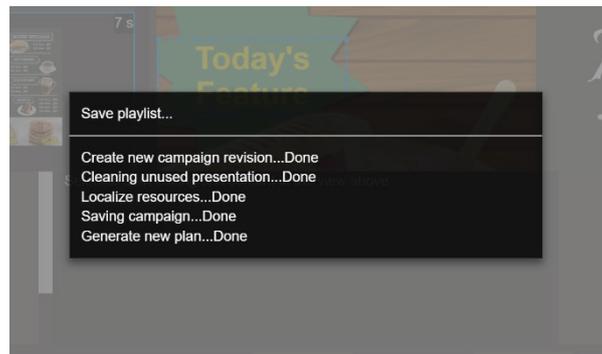
3.9.2 Text Zone – Click the text area (users can change text and text settings)



3.10 Preview: Click “5 Preview”; go to preview mode

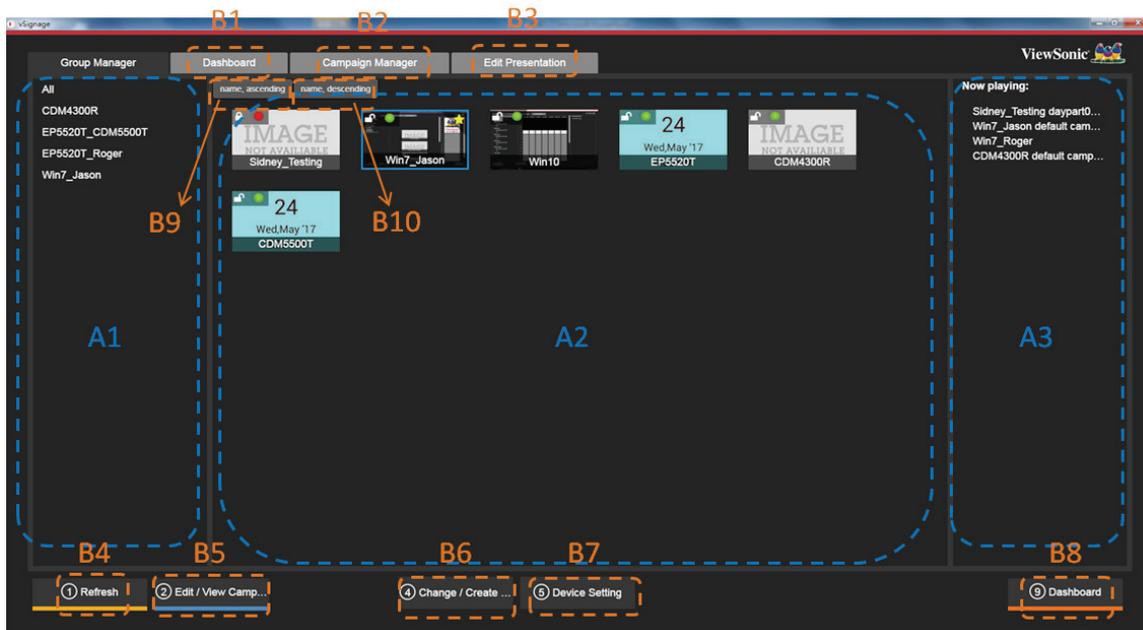


3.11 Save: Click “7 Save”; save the playlist and sync to other players



3.12 Play: Click “9 Play”; go to playback mode

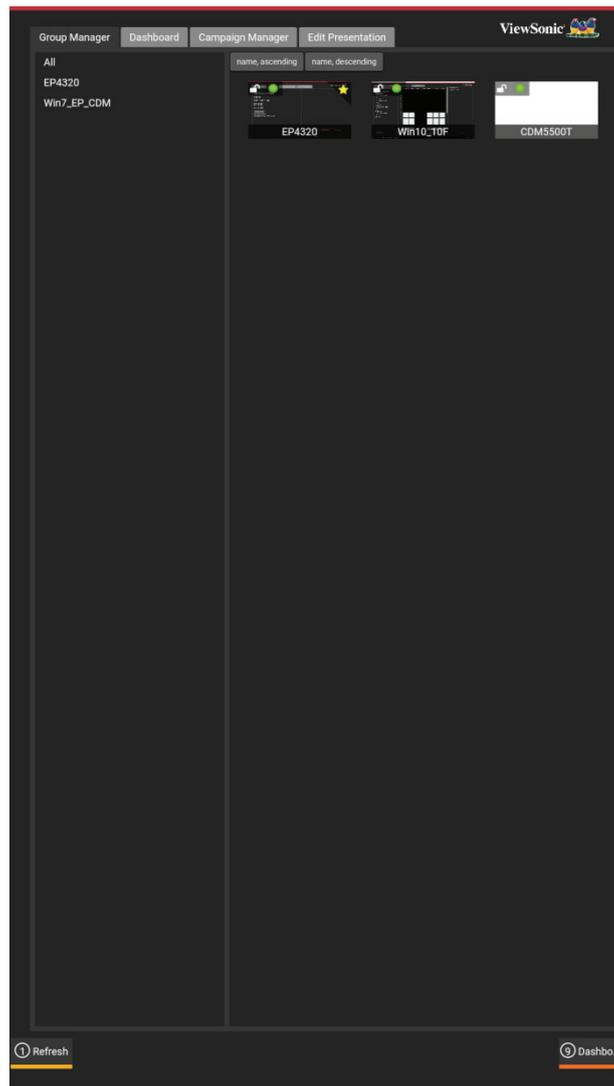
iv. Group Manager



A1:	Group list
A2:	Devices list
A3:	Now playing list

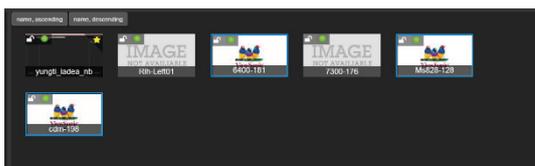
B1/B8:	Go to Dashboard
B2/B5:	Go to Campaign Manager
B3:	Go to Edit Presentation
B4:	Refresh
B6:	Change/Create Group [4-1]
B7:	Device Settings [4-2]
B9/B10:	Sort devices by name

If in portrait mode, area A3 will not be shown. See below for reference.



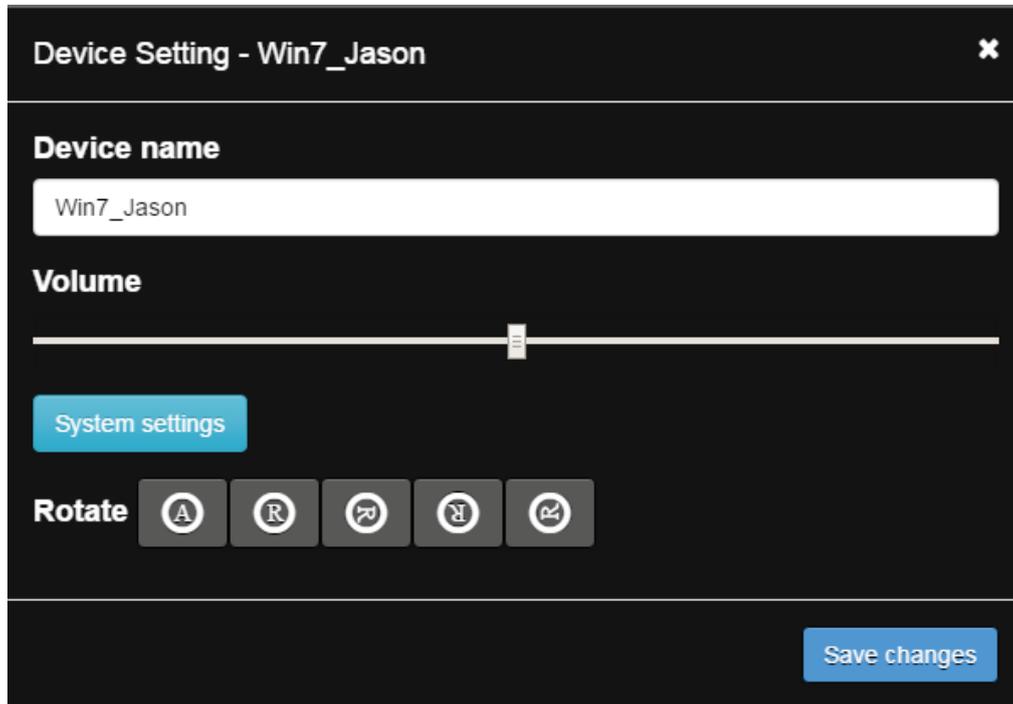
Group: Players in the same group play the same campaign (content). Player will check for updates every 2 minutes.

- a. Select several players
- b. Click “4 Change/Create Group” .
- c. Dropdown box, select PC group
- d. Click “Join group” .



4.1.1 Edit Players name

- a. Select player
- b. Click “5 Device Setting”
- c. Edit name
- d. Click “Save changes”



v. Remote



A1	Select vSignage from INPUT source
A2	Go back to Android desktop
A3	Mute sound
A4	Volume Up/Down
A5	Take a screenshot and store to USB drive or internal storage if no USB drive is connected
A6	Go back to dashboard in editing mode
A7	Go back Dashboard when playing content
A8	Go back to main menu
A9	List all recently used Apps
	The number key also support each editing page shortcut

vi. Frequently Asked Questions

1. How do I get back to the dashboard while content is playing?

There are two methods to get back to the dashboard:

- a. Press up button  on the remote control to go to the dashboard. or
- b. - If you click on the corner area. The area becomes a "clickable area" and the user can click on the web link in the area. In this case, it will not exit even if you press it again.
- If you directly press and hold the corner area, after successfully triggering the countdown, the corner area will flash in reverse (as shown in the figure). It will exit after ten seconds.



2. How do I create a sample campaign and sync it to the player?

a. At Dashboard

- Click “4 Group Manager”

b. At Group Manager

- Select one player, set this player to user’ s group [see details on section 4-1]
- Click Tab: “Edit Presentation”

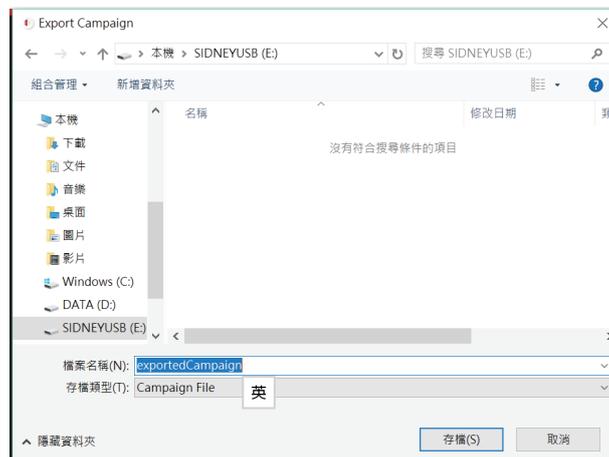
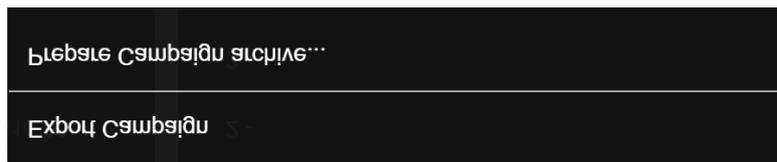
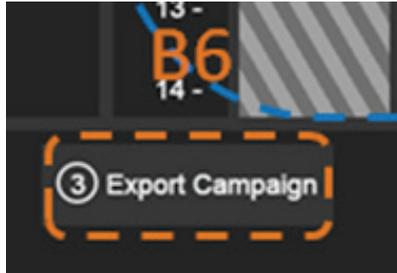
c. At Edit Presentation

- Delete original presentation [see details on section 3-4]
- Add Widget Template; 3 widgets template [see details on section 3-7]
- Use the carousel on the left side
- Add images and videos [see details on section 3-8-2]
- Use the RSS in the upper-right area of the screen
- Set RSS URL [see details on section 3-8-5]
- Use Web page at right-lower zone
- Set web page URL. [see details on section 3-8-7]
- Click “7 Save” [see details on section 3-11]

Wait a moment while the player syncs content. After content has been synced, the player will play a three zone presentation.

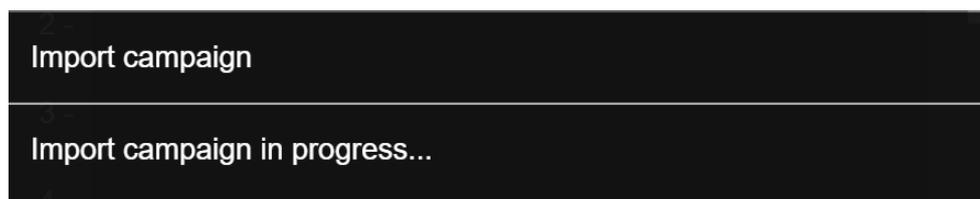
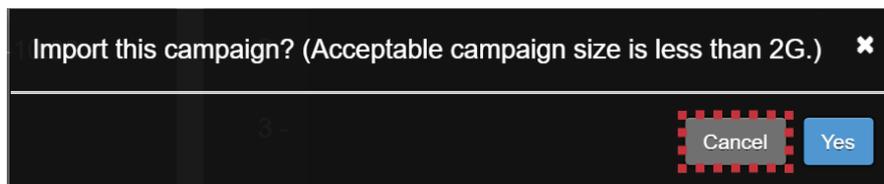
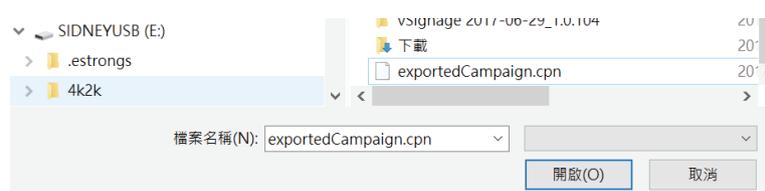
3. How do I export a campaign?

- a. Select Campaign
- b. Click the Export Campaign button and a “Prepare campaign archive” message will appear
- c. Click “OK” on the “Exported campaign ready” message box
- d. Select a file location to save the exported Campaign.cpn file



4. How do I import a campaign?

- a. Select Campaign
- b. Click the “Import Campaign” button
- c. Select the exported Campaign.cpn file to import and a confirmation message box will appear
- d. Click “Yes” to confirm the file import
- e. When the “In progress” message box is closed, the Campaign has been imported successfully.



5. How do I design multiple contents?

a. At Dashboard

- Click “6 Campaign Manager”

b. At Campaign Manager

- Select “+ New playlist” [2-9]
- Set time [2-6]
- Select “Edit scheduled content” [2-2]
- After editing has been completed, select “7 Save” [3-11]
- Return to “Campaign Manager”
- Select another schedule
- After editing has been completed, select “7 Save” [3-11]
- Click “9 Play”

Content will be played according to your play schedule.

6. How do I reinstall a license file after doing a factory reset or clearing all data from the app?

vSignage License installation SOP

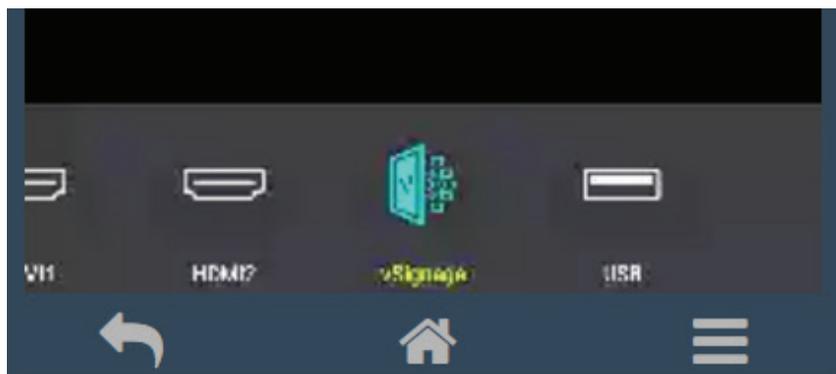
- a. Start vSignage APK and wait for the “Choose File” window to appear



- b. Plug in a USB pen drive with the license loaded onto it to upload the license file, for example USBE:\ license-20XXXXXXXXXXXXX.PKG
- c. Select the “Chose File” button to install the license automatically
- d. Once the license has been installed, a “License install success” message will appear. Please close this application and restart.



- e. Use the remote control to turn the display off and then turn it on again
- f. Use the remote control to select the vSignage and it should boot up correctly



vii. Other Information

Customer Support

For technical support or product service, see the table below or contact your reseller.

NOTE: You will need to provide the product serial number.

Country/Region	Website	T= Telephone C = CHAT ONLINE	Email
Australia New Zealand	www.viewsonic.com.au	AUS= 1800 880 818 NZ= 0800 008 822	service@au.viewsonic.com
Canada	www.viewsonic.com	T = 1-866-463-4775	service.ca@viewsonic.com
Europe	www.viewsoniceurope.com	http://www.viewsoniceurope.com/eu/support/call-desk/	
Hong Kong	www.hk.viewsonic.com	T= 852 3102 2900	service@hk.viewsonic.com
India	www.in.viewsonic.com	T= 1800 419 0959	service@in.viewsonic.com
Korea	ap.viewsonic.com/kr/	T= 080 333 2131	service@kr.viewsonic.com
Latin America (Argentina)	www.viewsonic.com/la/	C= http://www.viewsonic.com/la/soporte/servicio-tecnico	soporte@viewsonic.com
Latin America	www.viewsonic.com/la/	C= http://www.viewsonic.com/la/soporte/servicio-tecnico	soporte@viewsonic.com
Macau	www.hk.viewsonic.com	T= 853-2840-3687	service@hk.viewsonic.com
Middle East	ap.viewsonic.com/me/	Contact your reseller	service@ap.viewsonic.com
Puerto Rico & Virgin Islands	www.viewsonic.com	T= 1-800-688-6688 (English) C = http://www.viewsonic.com/la/soporte/servicio-tecnico	service.us@viewsonic.com soporte@viewsonic.com
Singapore/ Malaysia/ Thailand	www.ap.viewsonic.com	T= 65 6461 6044	service@sg.viewsonic.com
South Africa	ap.viewsonic.com/za/	Contact your reseller	service@ap.viewsonic.com
United States	www.viewsonic.com	T = 1-800-688-6688	service.us@viewsonic.com



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